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Thank you for your support!

Canby Adult Center Annual Program Report July 2019 - 2020



Creating a community that embraces the opportunities and challenges of older adulthood.

Prepared for Annual Meeting, September 9 2020

2019 - 2020 Highlights

While COVID-19 significantly changed our operations during the last quarter, the CAC team still had a very successful year.

When a long-time volunteer fitness instructor retired, CAC hired and trained a part-time Wellness Coordinator in July 2019. With her arrival, CAC's fitness offerings changed to include two new, evidence-based exercise classes – Geri-Fit and Better Bones and Balance

Trip offerings continued to grow, to include a group outing to the Islands of New England and the surrounding area in fall 2019.

The Annual Appeal saw its best-ever response, bringing in over \$52,000 to support center programs. That response, together with the receipt of two generous bequests, kept CAC on a stable financial footing throughout the year.

On March 13, CAC leadership was instructed by the county and by the Governor's office, to close its doors to the public in an effort to limit the spread of COVID-19. The CAC team immediately shifted gears to plan for an increase in demand for home-delivered meals and to set up a phone tree to make wellness calls to clients. Dining room clients were encouraged to sign up for home delivered meals – CAC is now preparing and delivering roughly 1000 meals every week to area older adults and disabled.

Employees who normally provide in-person services began making wellness checks by phone, to see if clients needed anything essential from the store or pharmacy. Since March, CAC staff and volunteers have delivered dozens of masks, rolls of toilet paper, hand sanitizer, and other items to our homebound clients.

The Wellness Coordinator took her class online, setting up a modified program that could be done safely at home, as a group, using Zoom for live meetings. Over 20 people take advantage of this opportunity to keep moving. Following the positive response to the Zoom exercise class, the CAC team continues to identify other activities that can be offered live online. All of these actions are taken in an effort to keep the most vulnerable safe at home for as long as possible. More than ever before, CAC thanks its volunteers, who have continued to give countless hours of support to the meals program, serving in the kitchen and delivering meals to the homebound. Our response to the COVID crisis would look very different without them.

CENTER STATISTICS

	<u>'18 – '19</u>	<u>'19 - '20</u>
Meals served to 60+ at Center	13,736	10,211
Meals on Wheels delivered	26,649	33,334
Average donation, congregate	\$1.78	1.67
Home-delivered meals	\$1.21	1.27
Volunteer hours	12,644	n/a
Client information and referrals	1,280	1,219
Client assessments (hours)	104	103
Dining room meals donations	24,263	\$ 17,006
MOW donations	32,206	\$ 40,943

Operating budget – income and expense

Income:	<u>'18 – '19</u>	<u>'19 – '20</u>
Clackamas County	\$216,505	263,180
Donations	93.953	126,943
Fundraising	81,925	80,953
Medicaid	48,177	57,721
Misc	6,305	7,882
Total:	<u>\$446,865</u>	\$536,679
Expense:		
Administration	\$58,437	56,992
Building	48,409	32,023
Fundraising	14,310	8,604
Programs	128,228	139,903
Staffing	443,501	464,657
Designated funds	5,186	7,697
Total:	<u>\$698,071</u>	<u>\$709,876</u>

Investment fund 2019-2020:

Opening balance 7/1/2019:	\$7,314,868
Closing balance 6/30/2020:	\$7,248,386
Board-restricted balance 6/30/2020:	\$6,185,557
2019-2020 transfers to operating fund:	\$220,000